Epic stories

E1- As a customer I want an online system to order food and drinks so that I can be fed food I specifically want.

E2 -As a staff member I want a system that manages food orders and preparation so that meals can be efficiently prepared.

User stories

Priority is on a scale of 1 to 10 with 1 being the highest.

1 sp = ¼ of a day

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| ID | CS 1 |
| Name | Website connection |
| As a customer I want to be able to access the system via a web address so that I can easily order food.  **Acceptance criteria**: Typing in the specific web address into a connected browser will load the web page. | |
| Priority | 3 |
| Size | sp = 2 |

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| ID | CS 2 |
| Name | Food variety |
| As a customer I want to be able to order a wide variety of food and drink so I can consume what suits my needs.  **Acceptance criteria**: Clicking on different tabs of "mains, sides, and drinks" will load up separate pages the user can select their order from.  Menu items can be added individually in a variety of amounts.  Clicking add to cart will add any selected items into my cart. | |
| Priority | 1 |
| Size | sp = 4 |

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| ID | CS 3 |
| Name | Ingredient options. |
| As a customer I want to be able to customize the ingredients on my order so I can meet any dietary requirements I have.  Acceptance **criteria**: When building a burger or wrap all ingredients should have the option to be taken away or added.  Cost is updated when an item is added or taken away | |
| Priority | 4 |
| Size | sp = 3 |

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| ID | CS 4 |
| Name | Size options |
| As a customer I want to be able to select different sizes of drinks and sides so I can order only the amount I want to eat or drink.  **Acceptance criteria**: Small medium and large sizes are offered for each drink and fries.  Any combination of sizes should be able to be added to an order. | |
| Priority | 7 |
| Size | sp = 2 |

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| ID | CS 5 |
| Name |  |
| As a customer I want to receive a order ID so I can keep track of my order status over time.  **Acceptance criteria**: Once the transaction has been completed a order ID should appear on screen with instructions of how to use it  An order ID is specific to a single transaction and not reused until the order has been filled | |
| Priority | 8 |
| Size | sp = 2 |

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| ID | CS 6 |
| Name | Generate order ID |
| As a customer I want to use my order ID to view my order status in a new session.  **Acceptance criteria**: Appending the order ID to the web address should bring up a session with the details of that order. | |
| Priority | 9 |
| Size | sp = 4 |

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| ID | CS 7 |
| Name | Cart |
| As a customer I want to be able to view my current cart so I can see what I am going to order and how much each item costs.  **Acceptance criteria**: Clicking on my cart will bring up a new page showing all items in my cart  The cost of each item will be displayed clearly along with a total. | |
| Priority | 10 |
| Size | sp = 3 |

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| ID | CS 8 |
| Name | Edit cart |
| As a customer I want to be able to remove things from my cart individually so that if I change my mind it is simple and easy  **Acceptance criteria**: On my cart page each item in my cart can be removed by pressing a X button next to it.  Once an item is removed the cost of the cart is recalculated. | |
| Priority | 10 |
| Size | sp = 2 |

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| ID | CS 9 |
| Name | Payment finalisation |
| As a customer I want to receive a final total before finalising the transaction so I can see the final cost before I pay it.  **Acceptance criteria:** When finalising payment, a detailed breakdown and total cost is displayed.  Any taxes or service charges are also displayed on this order | |
| Priority | 6 |
| Size | sp = 1 |

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| ID | CS 10 |
| Name | Error handling |
| As a customer I want to receive a meaningful error message if my order is unachievable so I know how to correct it.  **Acceptance criteria**: If an incompatible number of buns or wraps are ordered a dialogue box should appear detailing what a compatible order looks like  If an attempt to order more food than is currently in stock occurs the system should show an error and display what the maximum order size currently available is. | |
| Priority | 2 |
| Size | sp = 2 |

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| ID | CS11 |
| Name | Display costs |
| As a customer I want to view the cost of every item displayed so I can know its cost before adding it to my order.  **Acceptance criteria**: On the mains, drinks, and sides pages a cost is displayed next to each item.  The cost clearly displays if it is per individual item, per 3 or per 6. | |
| Priority | 5 |
| Size | sp = 1 |

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| ID | MI1 |
| Name | Update stock |
| As a staff member, I want to update my stock levels in the system after I refill my stock so that I can keep track of my stock levels.  **Acceptance Criteria**: When a staff member updates the stock levels in the system and the system stores and correctly displays the updated amount of each stock. | |
| Priority | 1 |
| Size | sp = 7 |

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| ID | MI2 |
| Name | Decrease stock |
| As a staff member, I want the system to automatically decrement stock levels of the required ingredients of an order when the order is placed so that I will know when I am running low on certain ingredients.  **Acceptance Criteria**: When a customer places an order, the system correctly decreases the amount of each ingredient required in the order in stock. | |
| Priority | 2 |
| Size | sp = 2 |

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| ID | MI3 |
| Name | Prevent Unavailable orders |
| As a staff member, I want the system to prevent customers from placing orders that require ingredients that are unavailable so that they can order something that is available.  **Acceptance Criteria**: When a customer attempts to select an item that has ingredients that are unavailable, the system will prevent the customer from selecting the item to add to the order. | |
| Priority | 5 |
| Size | sp = 2 |

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| ID | MI4 |
| Name | Prevent Unavailable orders |
| As a staff member, I want to certain items to be stocked by volume or weight so that I can serve in varying sizes.  **Acceptance Criteria**: the system is able to display the total volume of drinks or weight of sides that is in stock.  the system is able to correctly decrement the correct volume or weight of an item in stock when an order of a certain size of drink or side is placed. | | |  | | --- | | As a staff member, I want to certain items to be stocked by volume or weight so that I can serve them in varying sizes. | |  |  | |  | Acceptance Criteria: When the system is able to display the total volume of drinks or weight of sides that is in stock. | |  | When the system is able to correctly decrement the correct volume or weight of an item in stock when an order of a certain size of drink or side is placed. | |
| Priority | 6 |
| Size | sp = 4 |